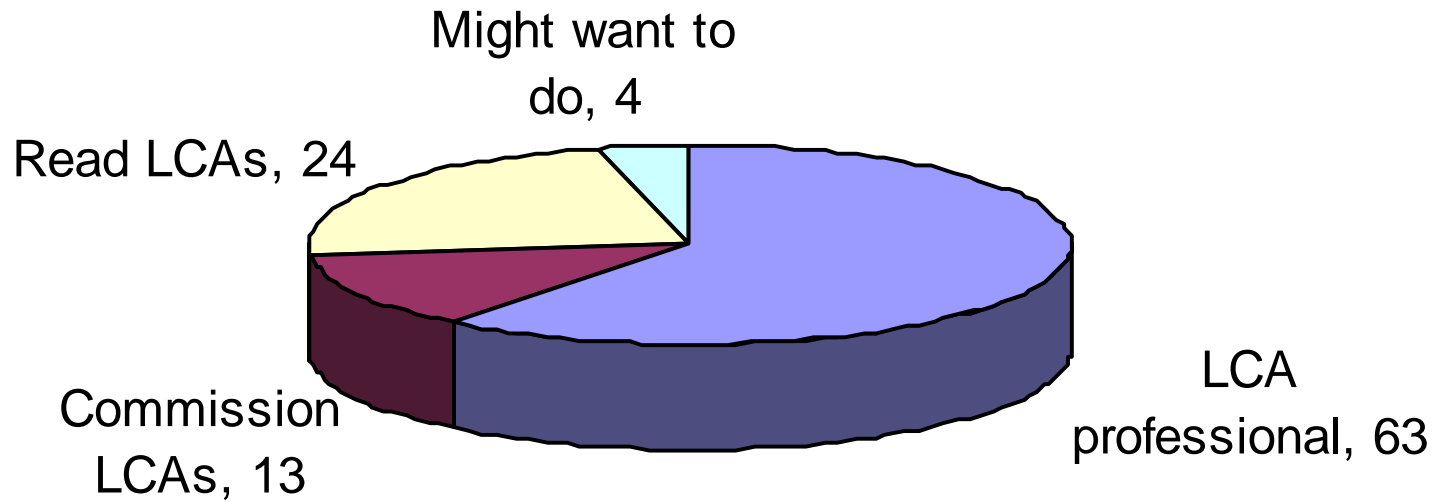


LCA Professional Certification

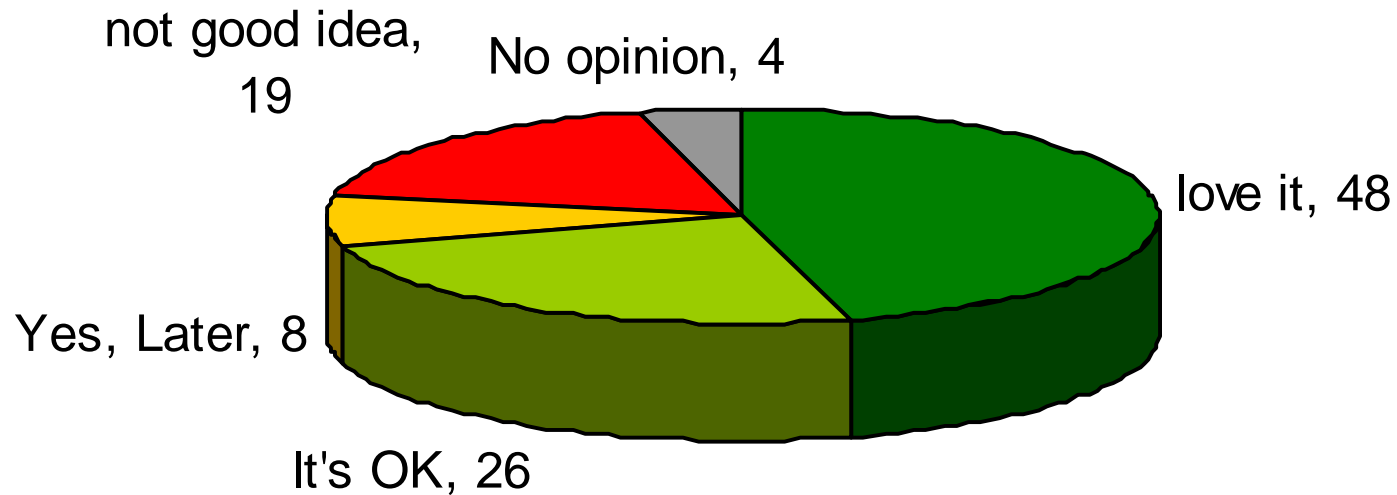
Rita Schenck
InLCA/LCM 2007



Survey Participants

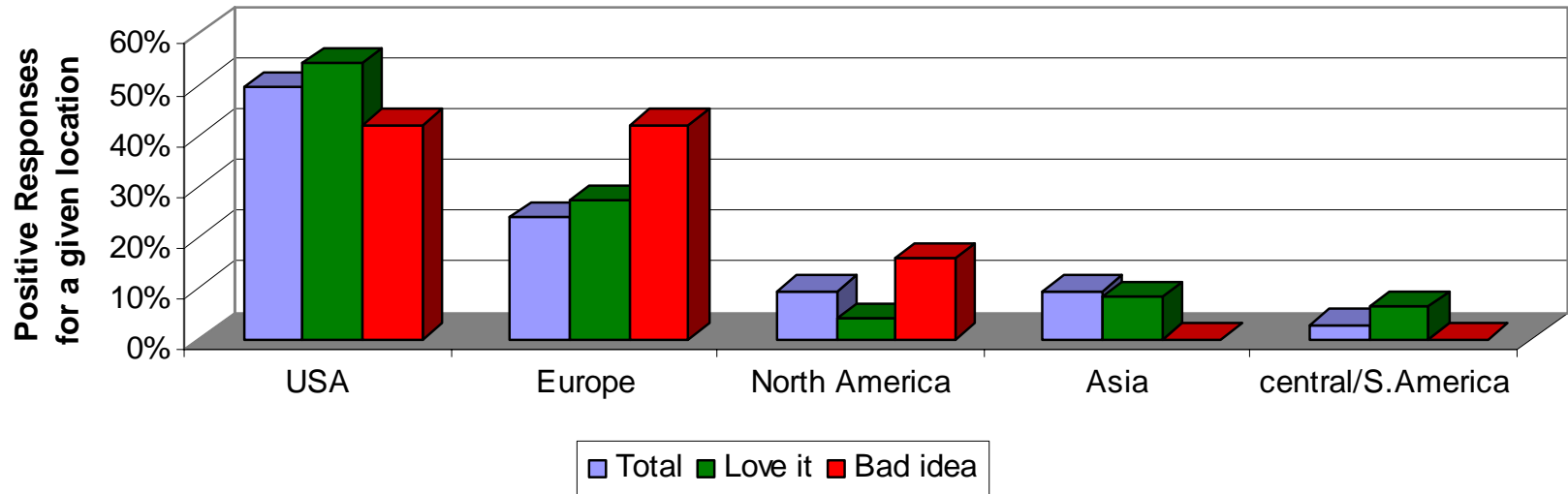


What do you think of certification?



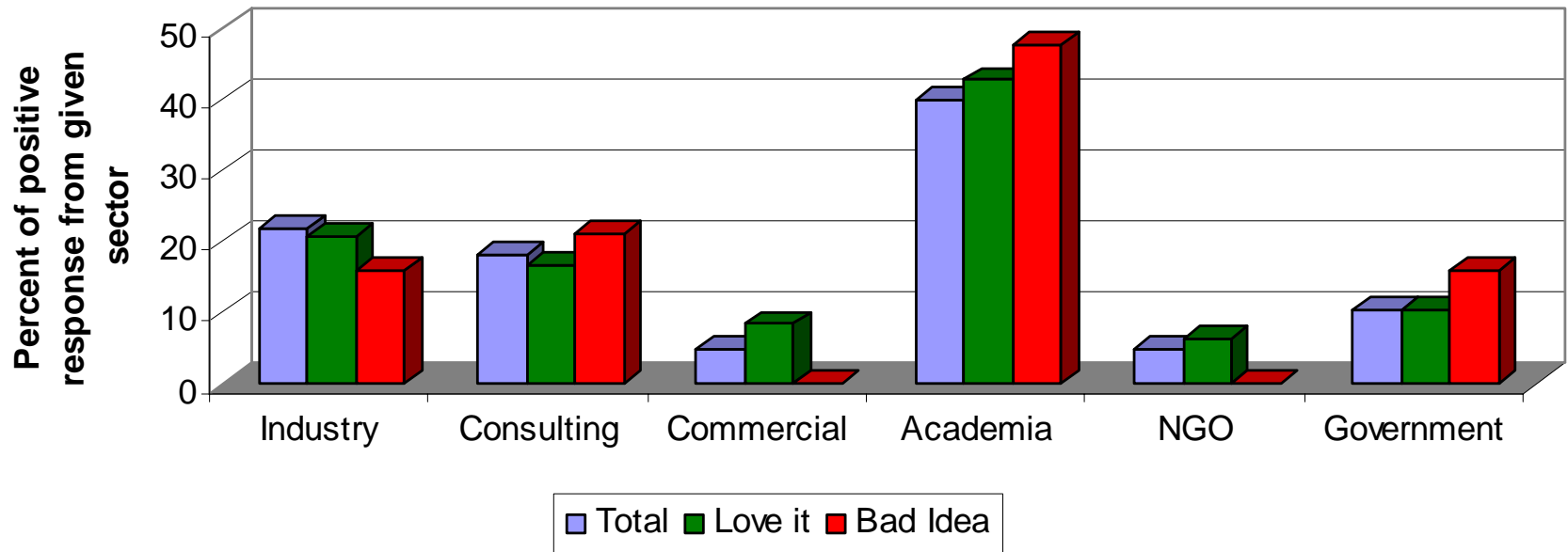
Only 17% of respondents thought it was a bad idea

Location Effect on Opinion



The USA & Latin American responses are more enthusiastic than other areas: this may reflect the dominance of consultant use in USA

Industry Sector Effect on Opinion



Overall, the industry sector has little effect on the responses. NGO's and Commercial/retail respondents all think that certification is a good idea.

Expected Outcomes from Certification

- Results higher quality when performed by a certified individual **76.2%**
- Willing to pay more for studies performed by a certified individual **74.5%**
- More willing to hire a certified individual **78.8%**

Desired Elements of Certification

- Educational Requirements 77.8%
- Testing 63.3%
- Continuing Education 66.7%
- Recertification 51.1%
- Complaints Function 52.2%
- Grandfathering Obvious Experts 46.7 %

ISO/IEC 17024:2003

- **Conformity assessment — General requirements for bodies operating certification of persons**
 - Public Scheme for certification
 - Committee to develop & maintain scheme
 - Documented management system
 - Impartial, confidential & independent